

**OFFICE OF THE MUNICIPALITY, KENDRAPARA**

**Expression of Interest (EOI)**

**for Management of Ward Offices by Mission Shakti SHG During the Year 2023-24**

No 8179

Date 26/12/2022

**Extension of time line of this Office Expression of Interest No. 2687, Dt- 05/12/2022**

Kendrapara Municipality, invites Expression of Interest in sealed cover from interested Mission Shakti SHGs to be engaged for managing Ward Offices of Urban Local Bodies (ULBs) during the Year 2023-24. The sealed Expression of Interest should be submitted to the address of respective ULBs on or before date 16/01/2023, Time 5.00 P.M. by registered/speed post only.

The Technical Bid will be opened on date 19/01/2023 at 12.00 noon in the conference hall of ULB. The sealed envelope should be superscripted with "EOI for Management of Ward Offices by Mission Shakti SHGs, 2023-24". The detailed terms and conditions of the Expression of Interest are available in website.

<https://kendrapara.nic.in>

*DL*  
26/12/22

Executive Officer  
Kendrapara Municipality

Memo No. 8180 Date 26/12/22

Copy submitted to the I & PR Department, Bhubaneswar, Odisha for kind information and request to publish the notice in one Odia daily newspaper for one day for publication and submit the bill for payment.

*DL*  
26/12/22

Executive Officer  
Kendrapara Municipality

Memo No. 8181 Date 26/12/22

Copy submitted to the Collector-cum-DM, Kendrapara/ The Director NIC Kendrapara/ The Project Director DUDA Kendrapara/ Sub-Collector Kendrapara/ CDPO, ICDS, Kendrapara for information. They are requested to display the notice in their office notice board for wide publication.

*DL*  
26/12/22

Executive Officer  
Kendrapara Municipality

Memo No. 8182 Date 26/12/22

Copy forwarded to the office notice board for wide publication.

*DL*  
26/12/22

Executive Officer  
Kendrapara Municipality

**TERMS AND REFERENCE**  
**for Management of Ward Offices by Mission Shakti SHG during the Year 2023-24**

As a part of the 5T governance framework of Government of Odisha, the ward offices are operationalised since August 2019. Taking forward this transformative agenda to a next level and making it more people centric, the Government in Housing and Urban Development Department has decided to transform all Ward Offices across Urban Local Bodies (ULBs) and the same will be managed by the Mission Shakti SHGs. In this connection, "Expression of Interest" is invited from interested Mission Shakti Groups as per the following terms.

1. The last date for submission of the Expression of Interest (EOI) is on 16/01/2023 at 5.00 P.M. and the technical bid will be opened on 19/01/2023 at 12.00 Noon in the conference hall of Kendrapara Municipality.
2. The interested Mission Shakti SHGs may download the EOI documents including formats of Technical Bid from the Kendrapara Municipality website <https://kendrapara.nic.in>
3. The EOI will be valid up to the end of the 16/01/2023.
4. The authorized representative of the bidding Mission Shakti SHG will be present at the time of opening of the EOI. In case of absence of the bidders or their representative, the Committee has the right to open the EOI.
5. The bids will be evaluated on the basis of criteria such as year of Group Formation, Group Management, PAN Number, Involvement in IGA, Financial Behaviour, Group Integrity and Qualification of members by a committee constituted for the purpose and the findings of committee will be final and binding. The same cannot be challenged at any forum thereafter. Intending bidder will have to submit under taking in this regard.
6. The ULB with its representative the Executive Officer reserves the right to reject the bid quoted by Mission Shakti SHG, if not satisfied with concerned Mission Shakti SHG's credibility and past performance record.
7. No communication shall be entertained over telephone, Fax, email or in person questioning the decision of the committee.
8. Any dispute arises over the quality of the service will be verified by the designated officials of ULB.
9. There should not be any precondition of advance payment or time limit, what so ever. The bid submitted will be taken as absolute without any precondition

10. The Mission Shakti SHG will be empaneled for one subsequent year for management of the ward office. The contract extension may be happening on the basis of satisfactory services and an evaluation report by the ULB
11. An undertaking in a Rs.10/- non-judicial stamp paper stating the following must be attached with the bid.

- I (name designation and group name) will be responsible for managing the ward office No....
- Our Mission Shakti SHG (name of the Mission Shakti SHG) belongs to the ward No. -----.
- All the members of our Mission Shakti SHG are following the Panchasutra.
- (The name of the Mission Shakti SHG or member) is not in default on a loan obtained from a bank or a non-bank financial institution (NBFI).
- If we (name of the Mission Shakti SHG) fail to deliver our responsibility or deliverables during the contract period after selection, we will not be considered for government programmes for the next two years.
- We (the name and address of the Mission Shakti SHG) have not been blacklisted in any previous assignment.
- We will abide by the terms of the Memorandum of Understanding (MOU) between the ULB and the group.

12. Only the qualifying Mission Shakti SHGs will be considered for the said assignment.

### 13. Eligibility criteria for Mission Shakti SHGs

SL No	Parameter	Criteria
1.	Group Formation	On or before 01. 04. 2019
2.	Group Management	Strictly adhering to Panchasutra (Regular Meetings, Regular Savings, Regular Internal Lending, Regular Repayment, Regular Record Keeping)
3.	PAN Number	Must have Permanent Account Number (PAN)
4.	Involvement in IGA	Most Have been previously engaged in Income Generating Activities.
5.	Financial Behaviour	No financial irregularities (such as Loan declared as NPA, write off, one time Settlement of loan etc.
6.	Group Integrity	No record of involvement in any anti-social or criminal activities.
7.	Qualification	The minimum qualification of any member of the group should be matriculation or above.

### 14. Terms of Engagement

- a) The engagement of Mission Shakti SHG is purely on voluntary basis with incentive to encourage community participation in urban governance for transformation of functioning of ward office.
- b) The ULB will sign an MoU with the selected Mission Shakti SHG with detailed terms of reference.

- c) The period of engagements of Mission Shakti SHG is particularly for the period mentioned in the MOU.
- d) Mission Shakti SHG members cannot claim to be an employee or permanent staff of the Ward Office.
- e) The selected Mission Shakti SHG s will be thoroughly trained on the functioning of ward office and their duties and responsibilities.

#### **15. Role and responsibility of Mission Shakti SHG assigned to manage ward office**

The Mission Shakti SHG will be responsible for the day-to-day functioning of ward office.

- a) One of its members will be engaged as the Ward Coordinator, who will manage the ward office mainly for information dissemination about various schemes and programmes, record the queries and grievances of citizens and forward those to the respective officers.
- b) Facilitate collection of various user charges namely Water/Property/Holding Tax and other Municipal dues i.e. stall fees, trade license, etc. from the resident of in the ward area.
- c) Facilitate hosting events on the dates of National and State significance falling on January 01, January 26, March 05, April 01, August 15, August 31, and October 02 every year.
- d) Facilitate organising periodical ward level meetings like monthly and special meetings and when convened.
- e) Mobilise the community for their awareness and active participation in urban governance.
- f) Facilitate activities of ward office as "Emergency Office" in the time of emergency.

#### **16. Eligibility criteria for Ward Coordinator**

- The Ward Coordinator (WC) must have an educational qualification of graduation in any subject. Qualification can be relaxed up to matriculation in case of non-availability of graduate or higher secondary passed candidates.
- Proficiency in computer operation.
- Must be an active member of a Mission Shakti SHG.
- Must have active bank account, PAN card and Aadhaar number.
- Must not have defaulted repayment to any loan taken from Group or personally
- Must not have any criminal case against the member.

#### **17. Duties and Responsibilities of Ward Coordinator**

- a) Be the care taker of the Ward Office with responsibility of being the custodian of keys of such offices.
- b) Assist the Ward Officer in discharging his/her official responsibilities.
- c) Assist the Ward Officer in supervising the sanitation activities within their respective wards.
- d) Facilitate collection of Municipal revenues such as holding tax, trade license, SWM user fees, water sewerage charges, and other such revenues.
- e) Facilitate assessment and reassessment drives for property tax.
- f) Ensure proper house-keeping and facility management of the Ward Office, which involves payment of utility bills and similar other activities.

- g) Assist in maintenance of cash book for recording financial transactions with respect to ward office and municipal services extended at such offices
- h) Any other duty assigned by the Government from time to time

**18. Incentives and payments**

- a) A monthly incentive of Rs. 12,000/- will be paid Mission Shakti SHG which includes the honorarium of WC Rs. 10,000/- and Rs. 2,000/- as service fee to the Mission Shakti SHG.
- b) For any additional work, no additional payment is to be made.

**Which MSGs are not eligible to submit Expression of Interest (EOI)**

- Mission Shakti Groups already engaged in activities such as Aahaar, SeTP, Chhatua Production, etc. are not eligible to apply.

OFFICE OF THE MUNICIPALITY, KENDRAPARA

**Expression of Interest (EOI)  
for Management of Ward Offices by Mission Shakti Groups During the Year 2023-24**

**Last Date:** 16/01/2022

**Technical Bid**

SL No	Item	Details
1.	Name of the Mission Shakti SHG	
	MISSION SHAKTI SHG Registration Number	
	MISSION SHAKTI SHG PAN Number	
	Communication Address	
	Contact Phone number	
2.	<b>Documents to be furnished</b>	
	i. Group Profile ( <b>Annex as Form-B</b> )	
	ii. MISSION SHAKTI SHG Registration Sheet (downloaded from portal)	
	iii. Bank Passbook front page photocopy	
	iv. Bank account statement for last 3 years (2019-20, 2020-21, 2021-22)	
	v. PAN Card photocopy (attested)	
	vi. Resolution copies of group meeting for last 6 months.	
3.	<p>An undertaking in a Rs.10/- Non-Judicial stamp paper stating the following has to be attached with the technical bid:</p> <ul style="list-style-type: none"><li>➤ I (name designation and group name) will be responsible for managing the ward office.</li><li>➤ Our MISSION SHAKTI SHG (name of the MISSION SHAKTI SHG) belongs to the ward No. -----.</li><li>➤ All the members of our MISSION SHAKTI SHG are following the Panchasutra.</li><li>➤ (the name of the MISSION SHAKTI SHG or member) is not in default on a loan obtained from a bank or a non-bank financial institution (NBFI).</li><li>➤ If we (name of the MISSION SHAKTI SHG) fail to deliver our responsibility or</li></ul>	

	<p>deliverables during the contract period after selection, we will not be considered for government programmes for the next two years.</p> <ul style="list-style-type: none"> <li>➤ We (the name and address of the MISSION SHAKTI SHG) have not been blacklisted in any previous assignment.</li> <li>➤ We will abide by the terms of the Memorandum of Understanding (MOU) between the ULB and the group.</li> </ul>	
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**DETAIL OF WARD COORDINATOR PROPOSED**

Name	Education Qualification	Computer Knowledge	Account/PAN Details	Default If Any in Loan	Remark on Black listing Status

**Annexure-B : Group Profile**

**Name of the MSG**  
registration number

**Group detail:**



Month – Year of  
Registration



No of members



Are they enrolled  
with ALF?

 

Type of Group



Ward



Are they registered at  
CLC?

 

Bank Account Opened



Name of Bank



RF Received

 

Does SHG member  
have Business/  
Enterprise?



What is the  
enterprise of the SHG  
member?



Has SHG member  
taken Loan for  
business enterprise  
under SEP?

 

Have they signed  
any MOU/contract  
with ULB?



Have they received  
Skill Training?

## Member detail

SL No	Name of Member	Existing livelihood	No of family member	Area of Residence	Contact No
1	2	3	4	5	6
1					
2					
3					
4					
5					
6					
7					
8					
9					
10					
11					
12					